



**Issued by: JCSD Trustee Services Limited (JCSDTS)
Issue Date: October 1, 2026
Advisory #09302026/01/JCSDTS**

TRUSTEE ADVISORY

1. Purpose

The purpose of this Trustee Advisory is to inform our stakeholders of the effective date of the phased roll out of our Trust Management Platform 'Trusty Guide' to improve operational efficiency, customer satisfaction and investor visibility.

2. Objective

This advisory is to: -

- Establish the cross-over date for transition of our Issuers to our Trust Management Platform 'Trusty Guide'.
- Advise of the sensitization sessions for engagement and feedback on the Trusty Guide Portal and further initiatives that are being implemented.
- Provide clarity to our stakeholders on the expected changes in the next steps as we commence phased roll out of the Platform.

3. Trusty Guide Portals

As part of our commitment to operational excellence and to improving the customer experience of all external parties to the JCSD Trustee Services, we have developed and initiated the phased roll out of our Trusty Guide Platform.

The first phase of the roll out will be initiated October 1, 2026 ('the Effective Date'). Therefore, as of the Effective Date: -

- a) All new Issuer Clients shall be required to be registered on the platform.
- b) All bonds, loans and similar transactions are required to have an International Securities Identification Number (ISIN) issued by the Jamaica Stock Exchange.
- c) All our existing Issuer Clients will be transitioned to the platform over the next sixty (60) days



- d) All Issuer related document submissions for compliance monitoring must be submitted through the platform: -
 - i. In the case of a new transaction from the Effective Date; or
 - ii. In the case of any existing transaction, by November 30, 2026
- e) Technical assistance sessions for portal registration, training with instruction videos for all Issuers and their respective agents and/or officers will be held in person at our offices in groups by alphanumerical as follows: -
 - i. **October 14- A-G**
 - ii. **October 15- H-P**
 - iii. **October 16-Q-Z**
- f) Brokers/Arrangers and selected stakeholders will be invited to sensitization sessions in the week of **October 19, 2026**. More details on the phased roll out of the platforms and discussions engaged on how these platforms will positively change existing processes.

4. Information Session

- a) We encourage all Issuers, Brokers/Arrangers and other invited stakeholders to attend the respective information sessions. We are excited to demonstrate our new platform(s) and initiatives to better serve you. If you have not received a formal letter or email regarding the event, please do not hesitate to contact the undersigned.

Dated September 30, 2026

SIGNED



Actg. General Manager
JCSD TRUSTEE SERVICES